

# COOKIES POLICY

Version 01.2023



First Floor Constantia Emporium CO ladies mile Spaanschemat River Roa Constantia, Western Cape 7806



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#### 1. Introduction

- 1.1. When you visit or interact with our sites or services, we or our authorized service providers may use cookies, web beacons, including any other media form, media channel, mobile website, or mobile application related or connected thereto and other similar technologies for storing information (collectively, the "Site") to help customize the Site and improve your experience and provide you with a better, faster, and safer experience and for advertising purposes.
- 1.2. This policy is designed to help you understand more about these technologies and our use of them on our sites and in our services. Below is a summary of a few key things you should know about our use of such technologies.
- 1.3. Where possible, security measures are set in place to prevent unauthorized access to our cookies and similar technologies. A unique identifier ensures that only we and/or our authorized service providers have access to cookie data.

#### 2. About the Cookies

- 2.1. Cookies are small files which are stored on a user's computer. They are designed to a hold a modest amount of data specific to a particular visitor and website and can be accessed either by the web server or the client computer. This allows the server to deliver a page tailored to a particular user.
- 2.2. Cookies are a convenient way to carry information from one session on a website to another, or between sessions on related websites, without having to burden a server machine with massive amounts of data storage.
- 2.3. Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed. Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 2.4. Further to the above, there are the first party cookies which are the cookies set by the website you are visiting. Only that website can read them. In addition, a website might potentially use external services, which also set their own cookies, known as third-party cookies.

#### 3. How we use cookies

3.1. Our websites and emails use mainly the first-party cookies. These are cookies set and controlled by the Company and not by a third-party organization. Although there are third party cookies on our websites that are controlled by third parties, more specifically from other organizations. We may obtain personal information about you through your use of website or through the use of cookies on our websites, in particular by recording which pages you look at on our websites.



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- 3.2. The types of first-party cookies we use are the following:
  - O Store visitor preferences
  - analytics data (User's behaviour)
- 3.3. In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.
  - O This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content. For more information on Google Analytics cookies, see the official Google Analytics page.
  - O We also use social media buttons and/or plugins on this site that allow you to connect with your social network in various ways. For these to work the following social media sites including; Facebook, Twitter, Linkedin and Instagram will set cookies through our site which may be used to enhance your profile on their site or contribute to the data they hold for various purposes outlined in their respective privacy policies.
- 3.4. The Company's websites are using the cookies for the following reasons:
  - O Strictly Necessary Cookies: are used for the performance of this website
  - O Performance and Functionality Cookies: are used to recognise you when you return to our website
  - Analytical or Customization Cookies: are used to collect information about how users' access and move through the website.
  - Advertising Cookies: are used to make the advertising displayed on the website more relevant to you.

# 4. How you can manage cookies

- 4.1. You can manage and delete cookies as per your decision and preferences.
  - O You can at any time withdraw your consent in respect to the use of cookies.
  - In order to manage the cookies and their use please access your browser's settings.
- 4.2. You may delete/remove cookies that are already on your device by clearing the browsing history of your browser. This will remove all cookies from all the websites you have visited. Please note that you may also lose some saved information (ie. Saved login details, site preferences etc).
- 4.3. In light to the above, you may manage the site-specific cookies from the settings in your preferred browser or you can block cookies. Please be aware that such action could affect the availability and





functionality of the Site. For more information on how to control cookies, check your browser or device's settings for how you can control or reject cookies.

## 5. Other technologies

5.1. In addition to cookies, we may use web beacons, pixel tags, and other tracking technologies on the Site to help customize the Site and improve your experience. A "web beacon" or "pixel tag" is tiny object or image embedded in a web page or email. They are used to track the number of users who have visited particular pages and viewed emails and acquire other statistical data. They collect only a limited set of data, such as a cookie number, time and date of page or email view, and a description of the page or email on which they reside. Web beacons and pixel tags cannot be declined. However, you can limit their use by controlling the cookies that interact with them.

#### 6. Your Choice

6.1. When you accessed this website, our cookies were sent to your web browser and stored on your device. By using our website, you agree to the use of cookies and similar technologies.

## 7. Privacy Policy

7.1. For more information about how we use information collected by cookies please refer to our Privacy policy posted on our website. This Cookie policy is part of our Privacy policy and the Terms and conditions of the Company. By using this site you agree to be bound by this Cookie policy and our Privacy policy.

# 8. Amendment of this Policy

- 8.1. We reserve the right to make changes to this Cookie Policy at any time and for any reason without anu written notice. Any changes or modifications will be effective immediately upon posting the updated Cookie Policy on the Site, and you waive the right to receive specific notice of each such change or modification.
- 8.2. You are encouraged to periodically review this Cookie Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Cookie Policy by your continued use of the Site after the date such revised Cookie Policy is posted.

# 9. Turning off cookies via your web browser

9.1. Most web browsers will provide you with some general information about cookies, enable you to





see what cookies are stored on your device, allow you to delete them all or on an individual basis, and enable you to block or allow cookies for all websites or individually selected websites. You can also normally turn off third party cookies separately. Please note that the settings offered by a browser or device often only apply to that particular browser or device.

- 9.2. Information about cookies is usually found in the "Help" section of the web browser. Below are some links to some commonly used web browsers:
  - 9.2.1. Chrome
  - 9.2.2. Chrome for mobile
  - 9.2.3. Internet Explorer and Microsoft Edge
  - 9.2.4. Mozilla Firefox
  - 9.2.5. <u>Safari</u>
- 9.3. Not making any changes to your Browser settings is equivalent to granting consent. For further information on cookies please visit <a href="https://www.aboutcookies.org/">https://www.aboutcookies.org/</a>
- 9.4. Business Partners (e.g. advertisers) use cookies on our website. We have no access or control over those cookies. This Policy only covers the use of cookies by our website and portal/terminal and does not cover the use of cookies by any third parties.